

PRODUCT POLICY

SPEICH, within the scope of its organization and mission, external and internal factors and the needs and expectations of the relevant Stakeholders, considers that the following are a primary objective:

- ✓ the complete satisfaction of the customer and his requirements regarding the product;
- ✓ the complete conformity of the product offered with the applicable requirements (EEC marking, type approvals, etc.), with particular attention to those for quality and safety;
- ✓ the correct design in terms of reliability, availability, maintainability and safety, with attention to the aspects of ecodesign and management of materials and substances in products in order to comply with the applicable regulations and directives (UNIFE, REACH, RoHS, SOLAS, IHM etc ..);
- ✓ continuous product improvement, innovation and integrated logistical support, with attention to the aspects of obsolescence and configuration management.

The Management, aware that the company's image and success depend on these objectives, operates in such a way as to put their pursuit and the customer's required requirements before any other consideration, first of all those relating to quality, respect for the environment and safety. These objectives can be pursued through:

- ✓ orientation of quality and market demands, customer satisfaction and ensuring competitiveness against competition and compliance with mandatory product standards, as well as the prevention and monitoring of failures (FRACAS) and safety incidents;
- ✓ support to the customer through an effective and efficient process of management of the offer and the project in the choice of solutions / products that best meet their needs;
- ✓ the flexibility of the structure in adapting its service to customer requests as a constant objective for all staff;
- ✓ carry out audits to measure the implementation and effectiveness of the Quality Management System and its compliance with this Policy;
- ✓ select and qualify suppliers of products that have an impact on the final quality of processes and of the products, involving them, as far as they are competent, in the achievement of company objectives;
- ✓ product safety orientation through:
 - definition, from the commercial phase, the safety objectives according to the applicable regulations;
 - carry out RAMS analysis with a level of detail functional to the safety objectives;
 - elaborate in a timely manner a technical file for the CE marking of each product;
- ✓ orientation to the environmental aspects of product and social responsibility so that the products:
 - comply with the environmental regulations of the sector;
 - do not contain hazardous and/or prohibited chemicals;
 - do not generate harmful thermal, acoustic, electromagnetic and chemical emissions;
 - are designed to reduce weight and bulk;
 - withstand wear and adverse weather conditions;
 - are designed with the aim of reducing weight and bulk;
 - consist of materials which do not generate fumes or harmful gases dangerous in the event of fire;
 - are designed so that the realization is optimized towards a reduction in the use of materials and energy;
 - have packaging, as far as possible, reusable.

The responsibility for the application of the Product Policy lies with the Design and R&D Managers, who, through the training of their teams, ensure that the different phases of the product life cycle are clearly identified and managed already in the design phase of the product itself.

This policy is reviewed annually on the occasion of the Management Review, is available to all interested parties and is present on the company website.

Genoa, 12th November 2021

THE MANAGEMENT

